

Free Retail Training

The National Retail Association is working in conjunction with Queensland State Government and offering FREE TRAINING opportunities to retailers and staff recently affected by **Queensland's 2011 flood and cyclone disasters.**

- ✓ **This assistance is fully funded by the QLD Government**
- ✓ **There is NO COST to businesses or employees**

The NRA is a not for profit employer association that has been representing and supporting retail sector through memberships and advice almost 100 years. Through the services of the NRA's Training Team, the National Retail Institute, training topics can be delivered in small workshops or groups, one to one on the job or blend according to individual requirements.

The objective of this program is to identify areas where the NRA can assist in getting business back to operating quickly and effectively. This can be through discussions with retail centres and management teams, individual retailers / owners and displaced retail employees.

The Offer

- ✚ Free training to retailers, owners and staff
- ✚ Flexible delivery – morning, afternoon, or evening sessions, short burst workshops
- ✚ At East Brisbane NRA or local venue, workshop groups or one-on-one on the job/worksite training support
- ✚ Topic content relevant to retailer needs
- ✚ Accredited training topics

The Topics

- ✚ Customer Service
- ✚ Selling Skills
- ✚ Visual Merchandising and Displays
- ✚ Food Safety
- ✚ Budgets and Finance
- ✚ People and Leadership Skills
- ✚ Marketing

If you need more information about our FREE Retail Training or would like to request an enrolment form:

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